

End of Life Notification

FEWS/2 Ex mb Wash System

The FEWS/2 Ex mb wash systems and all variant model lines have been discontinued.

Support of existing FEWS/2 Ex mb units can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

1.1 Affected Products

Product Part Numbers	Description
FEWS/2	Wash Station
FEWS/2-LLA	Low Level Alarming Wash Station

1.2 EOL Reason

The FEWS/2A maintains the same physical properties as the discontinued FEWS/2 Ex mb, with a variation on the installation practice due to the change in the protection concept, Ex mb to Ex d. The installation practice of the FEWS/2A and associated variants shall be defined within the IOM (Installation, Operating and Maintenance) Manual supplied with the product.

1.3 Proposed Product End of Support Period (EOS)

Synectics will continue to accept orders for products contained in this notification between the effective date and last time order date. After the last time order date, Synectics will no longer be able to guarantee product availability.

Synectics will discontinue shipment of all products contained in this notification after the last time ship date. All orders for these products must request delivery on or prior to the last time ship date.

1.4 Replacement Product Details

Recommended Replacement	Description
FEWS/2A	Wash Station
FEWS/2A-LLA	Low Level Alarming Wash Station

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	19 January 2015
Last Time Buy (LTB) Date	16 March 2015
End of Service (EoS)	13 April 2015

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.