

## End of Life Notification

### PSN and PSN Variants (Gen 2)

This notification is to inform you that the following products have now transitioned to “End Of Life” status and are no longer available to purchase after the current stock runs out.

#### 1.1 Affected Products

EOL Part Numbers
SP5011 (5.4TB PSN)
SP5020 (9TB PSN)
SP5031 (14.4TB PSN)
SP5027 (18TB ePSN)
SP5042 (27TB ePSN)
SP5032 (18TB PSN)
SP5033 (27TB PSN)

#### 1.2 EOL Reason

This has been replaced by the PSN 3, a higher specification device with more features and improved performance metrics.

#### 1.3 Proposed Product End of Support Period (EOS)

Synectics will continue to accept orders for products contained in this notification between the effective date and last time order date. After the last time order date, Synectics will no longer be able to guarantee product availability.

Synectics will discontinue shipment of all products contained in this notification after the last time ship date. All orders for these products must request delivery on or prior to the last time ship date.

#### 1.4 EOL Notification Dates

Milestone	Date
EOL Notification Date	7 November 2014
Last Time Buy (LTB) Date	27 February 2015
End of Service (EoS)	30 April 2015

## **1.5 Response**

For additional information regarding this notification, please contact your local Synectics representative.

## **1.6 End of Service Definition**

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.